

**THIRD SEMESTER (CUCBCSS—UG) DEGREE EXAMINATION  
NOVEMBER 2020**

B.S.W.

BSW 3B 03—INTRODUCTION TO SOCIAL CASE WORK

(2017 Admissions)

Time : Three Hours

Maximum : 80 Marks

**Part A**

*Answer all questions.*

*Each question carries 1 mark.*

1. Which of the following does not belong to 4 P's (components of social case work) proposed by Perlman :
  - a) Person.
  - b) Process.
  - c) Place.
  - d) Privacy.
2. "The Case Work relationship" is authored by :
  - a) Gordon Hamilton.
  - b) Jessi Taft.
  - c) Felix P Biestek.
  - d) Virginia Robinson.
3. The term "relationship" in case work was first used by :
  - a) Gordon Hamilton.
  - b) Helen Harris Perlman.
  - c) Felix P Biestek.
  - d) Virginia Robinson.
4. Which principle of social case work is related to the statement, "This aid the case worker in the proper understanding of the client, which free the client from the use of undesirable defenses" :
  - a) Individualization.
  - b) Non-judgemental attitude.
  - c) Acceptance.
  - d) Controlled Emotional Involvement.
5. When a social worker responds to clients with supportive non-verbal behaviours, role behaviour, congruence, spontaneity, and openness, they are demonstrating the quality of :
  - a) Competence.
  - b) Respect.
  - c) Genuineness.
  - d) None of the above.

**Turn over**

6. Social Diagnosis include all the below except :
- Nature of the problem.
  - Nature of the person.
  - Nature and Purpose of the agency.
  - Nature of the social worker and his competency.

Answer the following :

- A case workers effort to understand the current problem of the client and the forces operating within the clients is called \_\_\_\_\_.
  - The case workers effort to classify the client by nature of his/her problem is called \_\_\_\_\_.
- (8 × 1 = 8 marks)

### Part B

*Answer any **four** questions.  
Each question carries 3 marks.*

- Goals of Social Case Work.
- Professional relationship.
- Principle of confidentiality.
- Follow up in Social Case Work.
- Home visit.
- Listening.

(4 × 3 = 12 marks)

### Part C

*Answer any **five** questions.  
Each question carries 6 marks.*

- Discuss the principle of acceptance.
- Discuss the scope of counselling in Kerala.
- How do you differentiate social and professional relationships ?
- Discuss the nature of case work relationship.
- Elaborate the characteristics of Place in Social Case Work.
- Discuss home visit as a tool in social case work.
- What are the skills required for counselling ?

(5 × 6 = 30 marks)

**Part D**

*Answer any **two** questions.  
Each question carries 15 marks.*

22. Give a brief description of Social Case Work process ? Explain using an example from your field work practice.
23. Delineate the phases of counselling using an example of a child presented with the problem of scholastic backwardness.
24. What are the different types of social case work recording ? Explain the purpose of recording in Social Case Work.

(2 × 15 = 30 marks)

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BSW 3B 03—INTRODUCTION TO SOCIAL CASE WORK

Time : Two Hours and a Half

Maximum : 80 Marks

**Section A**

*Answer at least **ten** questions.*

*Each question carries 3 marks.*

*All questions can be attended.*

*Overall Ceiling 30.*

Write short notes on :

1. Social case work.
2. Process in case work.
3. Diagnosis.
4. Listening.
5. Evaluation.
6. Relationship.
7. Client self-determination.
8. Skills.
9. Environment modification.
10. Empathy.
11. Narrative recording.
12. Transference.
13. Individualisation.
14. Client.
15. Counsellor.

(10 × 3 = 30 marks)

**Section B**

*Answer at least **five** questions.*

*Each question carries 6 marks.*

*All questions can be attended.*

*Overall Ceiling 30.*

16. What are the goals of counselling ?
17. Explain the Characteristics of social case work.
18. Explain purposes of Social Case Work.

**Turn over**

19. Explain the principle of acceptance.
20. What are the uses of recording ?
21. What are the similarities of social case work and counselling ?
22. Explain the scope of counselling.
23. Explain the principles of case work recording.

(5 × 6 = 30 marks)

### Section C

*Answer any **two** questions.  
Each question carries 10 marks.*

24. Explain the phases of counselling.
25. Explain treatment methods in social case work.
26. Elaborate on social case work relationship, nature and qualities.
27. Explain the history of Social Case work in India.

(2 × 10 = 20 marks)

**THIRD SEMESTER (CUCBCSS—UG) DEGREE EXAMINATION  
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B.S.W.

BSW 3B 04—INTRODUCTION TO SOCIAL GROUP WORK

(2017 Admissions)

Time : Three Hours

Maximum : 80 Marks

**Part A**

*Answer all questions.*

*Each question carries 1 mark.*

1. Group within a larger group is known as :
  - a) Secondary group.
  - b) Clique.
  - c) Sub-group.
  - d) Primary group.
2. A group whose primary purpose is to help members learn new information and skills is called :
  - a) Growth group.
  - b) Education group.
  - c) Socialisation group.
  - d) Task group.
3. Method through which group members gain knowledge about their roles and others' roles is :
  - a) Role clarification.
  - b) Role play.
  - c) Group work.
  - d) Group activity.
4. Which among the following is not a tool of social group work ?
  - a) Empathy.
  - b) Verbal interaction.
  - c) Conscious use of self.
  - d) Group interaction.
5. The position occupied by each member in a group is called :
  - a) Role.
  - b) Status.
  - c) Culture.
  - d) Norms.

6. Which of the following is a 'principle of group work' ?
- Providing material help to groups.
  - Encouraging groupism.
  - Planned group formation.
  - Creating more groups.

Answer the following :—

7. The skill used to help members come to an agreement or understanding when initial opinions differ is called \_\_\_\_\_.
8. Groups focused on completion of a project or development of a product is called \_\_\_\_\_.

(8 × 1 = 8 marks)

### Part B

*Answer any four questions.  
Each question carries 3 marks.*

Write short notes on :

- Task group.
- Referral services.
- Group formation.
- Social group work.
- Group process.
- Rejection.

(4 × 3 = 12 marks)

### Part C

*Answer any five questions.  
Each question carries 6 marks.*

- Highlight the values of social group work.
- Write short note on group norms.
- Explain the objectives of social group work.
- Write note on Sub-groups.

19. Write a note on group morale.
20. Briefly describe Norming and Performing stages of group development citing examples.
21. Elaborate on group dynamics.

(5 × 6 = 30 marks)

### **Part D**

*Answer any **two** questions.  
Each question carries 15 marks.*

22. Discuss the skills required for a group worker.
23. Elaborate on social group work process highlighting experiences from field work.
24. Discuss the communication process and the barriers in communication.

(2 × 15 = 30 marks)

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B.S.W.

BSW 3B 04—INTRODUCTION TO SOCIAL GROUP WORK

Time : Two Hours and a Half

Maximum : 80 Marks

**Section A**

*Answer at least ten questions.*

*Each question carries 3 marks.*

*All questions can be attended.*

*Overall Ceiling 30.*

Write short notes on :

1. Social group.
2. In-group.
3. Treatment group.
4. YMCA.
5. The Beveridge Report.
6. Associative process.
7. Competition.
8. Programme media.
9. Maypole.
10. Social integration.
11. Leadership.
12. A A groups.
13. Recording.
14. Decision making.
15. Interdisciplinary team.

(10 × 3 = 30 marks)

**Turn over**

**Section B**

*Answer at least **five** questions.*

*Each question carries 6 marks.*

*All questions can be attended.*

*Overall Ceiling 30.*

16. Differentiate between primary and secondary group.
17. What are the uses of recording in social group work.
18. What are the skills required for a social group worker in formation stage of a group ?
19. What are the purposes of social group work ?
20. Explain the principle of evaluation.
21. Explain the relevance of communication in social group work
22. What are the determinants of high group morale?
23. What are the characteristics of a social group ?

(5 × 6 = 30 marks)

**Section C**

*Answer any **two** questions.*

*Each question carries 10 marks.*

24. Discuss the stages of social group work.
25. Explain group dynamics and dimensions of social group dynamics.
26. Elaborate on the history of social group work in India.
27. Highlight the scope for social group work in schools.

(2 × 10 = 20 marks)