

**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2021**

(CBCSS)

M.T.H.M.

MTH 1C 5—ORGANIZATION BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

1. *In cases where choices are provided, students can attend all questions in each section.*
2. *The minimum number of questions to be attended from the Section/Part shall remain the same.*
3. *The instruction if any, to attend a minimum number of questions from each sub section / sub part / sub division may be ignored.*
4. *There will be an overall ceiling for each Section / Part that is equivalent to the maximum weightage of the Section / Part.*

Section A

Answer any four questions.

Each question carries 2 weightage.

1. Define Personality.
2. Define Motivation.
3. What is Group Dynamics ?
4. Define Leadership.
5. Define Powers in management.
6. Define Culture in management.
7. Define Climate in management.

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions.*

Each question carries 3 weightage.

8. What is the importance and scope of OB ?
9. Differentiate between type A and B Personality ?
10. Differentiate Formal and Informal Groups ?
11. What is Departmentalization ?
12. Differentiate between Transactional Leader and Transformational Leader ?
13. How do employees Learn Culture ?
14. What are the approaches to Measure Effectiveness ?

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions.*

Each question carries 5 weightage.

15. What are the Determinants of Job Satisfaction ?
16. What is Goal Setting Theory ?
17. Explain the Path-Goal Theory.
18. Differentiate Reactive and Proactive Changes.

(2 × 5 = 10 weightage)

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MTH 1C 4—INDIAN HISTORY, SOCIETY AND CULTURE

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

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Section A

*Answer any four questions.
Each question carries 2 weightage.*

1. How old is Indus Valley Civilization ?
2. Who is the founder of the Gupta Dynasty ?
3. Define Culture in Civilization.
4. Define Custom and Tradition.
5. Who was the founder of Tughlag dynasty ?
6. Define Caste System.
7. Who was the famous Sultan of Lodhi Dynasty ?

(4 × 2 = 8 weightage)

Section B

*Answer any four questions.
Each question carries 3 weightage.*

8. Write a short note on Ancient History of Indus Valley Civilization.
9. What paved the way for Buddhism and Jainism Development ?

Turn over

10. What are the several classes in India and Brief ?
11. Brief the colonial powers of French in India.
12. What are the main features of Mughal Architecture ?
13. Give a brief note on the Revolts and Reforms of 18th Century in Modern History.
14. What are the features of an Indian Village ?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Who was Kanishka why was he famous in History ?
16. Narrate the impact of Indian Cinema on people, Society and Culture.
17. Elaborate the Rise and Fall of Mauryan Dynasty.
18. List out the Sixteen Janapadas.

(2 × 5 = 10 weightage)

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MTH 1C3—PRINCIPLES AND PRACTICES MANAGEMENT

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

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Section A

Answer any four questions.

Each question carries 2 weightage.

1. Define Controlling.
2. Define Delegation.
3. What is meant by motivation ?
4. Define Co-ordination.
5. What is internal Communication ?
6. What is called Performance Standards ?
7. What do you mean by Setting Objectives ?

(4 × 2 = 8 weightage)

Turn over

Section B

Answer any four questions.

Each question carries 3 weightage.

8. Write in detail about the elements of delegation ?
9. Write the elements of Directing ?
10. Write a short note on Verbal and Non-Verbal Communication ?
11. Write the difference between Formal and Informal Communications ?
12. Brief the importance of Relationship and Interactions between Authority ?
13. Write the limitations in Planning Process ?
14. What is managerial function of Staffing ?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. What are the fundamental functioning of Management ?
16. What is planning and write its functions in Management ?
17. What is the concept in Organization ?
18. List out the determinants of Motivation and Explain ?

(2 × 5 = 10 weightage)

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MTH 1C2—ROOMS DIVISION MANAGEMENT

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

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Section A

Answer any four questions.

Each question carries 2 weightage.

1. Who is a Walk-in-Guest ?
2. Define Reservation Section.
3. What is meant by American Plan ?
4. Define Rack Rate.
5. What is meant by Group Reservation ?
6. Mention any two types of Budget.
7. Define Pest Control.

(4 × 2 = 8 weightage)

Section B

Answer any four questions.

Each question carries 3 weightage.

8. How to deal with Guest Non-Payment Account ?
9. Distinguish between Hazard and Disaster.
10. Brief the basics of flower arrangement.
11. Write the procedure for Income statement of Rooms Division.
12. Give a brief note on checkout and account settlement.
13. Write the importance of Landscaping in Hospitality Industry.
14. What is a Self check -in Procedure ?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. A Package rate is beneficial for guest as well as the Hotel -Comment.
16. Write the importance of outsourcing in House Keeping Department.
17. Elaborate the Impact of Disasters.
18. Write the significance of Green Practices in Hospitality Industry.

(2 × 5 = 10 weightage)

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MTH 1C1—TOURISM PRINCIPLES AND PRACTICES

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

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Section A

Answer any four questions.

Each question carries 2 weightage.

1. Define Eco- Tourism.
2. Define E-Business.
3. Define Tourism Destination ?
4. What is meant by Sustainable Tourism ?
5. Define Hotel ?
6. Expand WTCC ?
7. Define Domestic Tourism.

(4 × 2 = 8 weightage)

Turn over

Section B

Answer any four questions.

Each question carries 3 weightage.

8. Write a Short note on the different types of Tourism ?
9. Write the Role of IATA ?
10. Write a note on Ecological Impact on Tourism Destination ?
11. Brief about the Operational use of IT in Tourism ?
12. Why Service quality is important to Tourism Industry ?
13. Brief the recent trends in Tourism ?
14. Brief the future of E-Tourism ?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Give an elaborate note on the present trends in Domestic and Global Tourism ?
16. Narrate the Assessment of Tourism impact on Backwater Destination ?
17. Give a brief note on World Tourism Organisation ?
18. What do you understand by E-Marketing of Tourism. Explain its characteristics.

(2 × 5 = 10 weightage)